

CANCELLATION POLICIES

Any guest, who cancels their dive trip after 12pm (or after booking) the day before the dive, will be charged 100% of their booked dive.

No booking will be confirmed until the diver has signed the charge in the ticket book, or confirmed by your resort, and the disclaimer on the back.

Subsurface has the right to forfeit a guests diving if there is evidence that they have consumed alcohol on the day of their dive, or if a staff member finds them unfit to dive due to the previous day's alcohol consumption. No refund will be given.

Our dive trips depart on time. Please ensure you arrive at the dive shop or your departure area 15 minutes prior to the scheduled departure time. No refund will be given if the guest arrives late and the boat has already left.

Guests participating in Discover Scuba Diving will have an option to cancel after the theory and pool sessions, but will be charged FJD160. If the guest goes out to the reef and enters into the water for their dive, full charge will apply.

All trips are subject to sea and weather conditions and Subsurface Fiji has the right to cancel any dive trip. A full refund will be given.

Subsurface has the right to change the dive site because of weather condition or operation requirement. No refund will be given for a change of destination.

Vinaka,

Subsurface Fiji Dive Team 

